



CENTURY 21® Quality Service Survey



Individual Survey Results

Agent: Peggy Yanuzzelli
Office: CENTURY 21 Charles Smith Agency, Inc.

Transaction ID: 000000003565
Transaction Type: Seller
Customer: linda moore
Property: 162 twilight Ave Old Bridge NJ 08857
Close Date: 06/01/2010
Survey Completed Date: 06/17/2010
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?

Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

- Regularly stayed in touch
- Knowledgeable about the market
- Understood what was important
- Resolution of any issue that arose
- Explaining the Agreement
- Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?

How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?

How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
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Additional comments

Peggy has helped on this sale to go forward by explaining to me about the permits that were needed by Old Bridge and helping on getting the permits. She is an outstanding worker and a great asset to your company. I have been trying to sell my home since 2004 with other realtors and she got it done in 4 months. Thank you from Linda C. Moore

KEY:	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked